

Update on Lower Urinary Tract Service (LUTs) Clinic
Hornsey Central Neighbourhood Health Centre
Richard Jennings, Whittington Health Medical Director

25 November 2015

Update

We are writing to provide a further update following the recent suspension of the LUTS clinic.

We have been in discussion with Professor Malone-Lee to reach a solution that would enable patients to continue treatment with the LUTS service, whilst managing the concerns we have shared with you about patient safety.

Re-opening of the LUTs Clinic from Monday 23 November 2015

We have agreed a new framework with Professor Malone-Lee and the clinic has been reinstated with effect from Monday 23 November 2015.

Patients continue to be contacted throughout this week by the clinic to inform them that it has re-opened.

Initially patients are being contacted according to clinical urgency to review their treatment plan.

External Review

We want to make sure the LUTS clinic delivers a safe service to all our patients and in the longer term we will continue with our plan to commission an external review of the service and will be guided by any recommendations for the future.

We understand that this has been a very difficult time for patients and their families and we plan to continue to engage with them on the future of the clinic.

All enquiries regarding this issue: 0207 288 5906 or ashleigh.soan@nhs.net.